

## Southport Little League FAQs

**1. Where are you located?**

- a. We are located at 350 Anniston Dr, Indianapolis, IN 46227

**2. What is the best way to contact you?**

- a. There are a few ways to get in contact with us
  - i. Email us at [president@southportlittleleague.com](mailto:president@southportlittleleague.com)
  - ii. Add a comment on one our Facebook posts
  - iii. Facebook Messenger

We make every attempt to respond the same day, but when all of us Volunteers are busy, it might take some extra time. Expect responses within 24-48 hours

**3. What is your refund policy?**

- a. Things happen! We get it. Here are the guidelines we follow:
  - i. A full refund, minus any credit card processing fees, will be given up to TWO WEEKS after the original posted date of registration closing
  - ii. Partial refunds may be issued at the Board's discretion after registration has closed due to incurred expenses by the league leading up to the start of the season
  - iii. No refunds will be given after the season starts
  - iv. \*\*\*If enrollment in a particular division does not meet the minimum number of players needed, players may be moved to the next available appropriate division. Refund requests under these circumstances will be reviewed and decided upon by the Board of Directors.\*\*\*

**4. Can I smoke at your facility?**

- a. SLL Is a smoke free and tobacco free facility. This includes E-cigarettes and Vapes – Smoking is strictly prohibited in the church parking lot

**SMOKING IS ALLOWED OUTSIDE THE GATE OF THE SOUTHSIDE OF  
THE PARK FACING ANNISTON DR**

**5. Can I bring my most favorite pet Lucky?**

- a. **NO PETS.** No dogs, cats, reptiles, etc. We love animals and pets, but our facilities and insurance provider do not. Please understand, you will be asked to immediately remove them from our property. Failure to do so may result in your entire party being ejected.

**\*\*\*SERVICE ANIMALS are welcome\*\*\***

**6. Where can I park?**

- a. **Parking is available in our gravel parking lot at the corner of McFarland Rd and Anniston Dr OR in the corner of Southport Heights Christian Church – PLEASE enter the church parking lot off Pine St. The church is gracious enough to let us use their parking lot, so please do not litter and keep the gravel from our walkway off their asphalt. Smoking is strictly prohibited in the church parking lot**

**\*\*Please be mindful when you are entering and exiting either parking area. Be aware - children are everywhere!\*\***

**7. I live right down the street; can I ride my bike to the fields?**

- a. **Yes! However, bicycle, skateboards, motorized vehicles, etc. are not allowed to be ridden on our property. If you or your child ride a bike, please keep them in one of the available parking lots listed above. If you park your bike in the church parking lot, please do not attach it to their light posts. You may chain it to one of our fences.**

**SLL**